

Hind FATHI



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Technical-Functional Consultant with 6 years of experience in IT. Expert in ERP and HRIS solution integration, advanced report development, and agile project management. Strong skills in analyzing functional and technical requirements, with expertise in database management systems (SQL, MySQL, etc.) and reporting tools like Crystal Reports and Power BI. Passionate about improving business processes and optimizing systems to maximize efficiency.

Education

- **MIAGE engineer**
ESTEM, Casablanca
- **Bachelor's Degree in MIAGE**
ESTEM, Casablanca
- **Specialized Technician in Software Development**
ISTA POLO (OFPPT), Casablanca
- **Baccalaureate in Physical Sciences**
Lycée Amr ibn asse

Employment

- **HRIS Technical Consultant**
CES | PeopleNet Cegid, Casablanca
 - Establishing correction and improvement plans
 - Incident management level 3
 - Database administration (SQL Server, Oracle)
 - Analysis and development with LN4 Language
- **Senior IT Implementation Consulting Analyst | Workday**
Mercer, Casablanca
 - Participated in a Workday HCM project as part of an assignment at Mercer
 - Took part in Workday Pro training – HCM Core and Data Loading modules
 - Wrote user guides on the Change Management component
 - Collaborated with internal teams in an Agile framework (Daily Meetings, Sprints, backlog)
 - Used tools such as Jira, Excel, and Workday for tracking and documentation
- **Technical-Functional HRIS Consultant | ERP AGIRH**
AGIRH, Casablanca
 - Client requirements analysis to configure and customize HRIS modules (Time and Attendance, HR Portal, Administrative Management, Task Management, Expense Reports, Payroll, Contractor Management, Performance Bonus, Remote Work)

- Implementation and deployment of ERP solutions
- Troubleshooting functional and technical issues, with regular updates to ensure system performance
- Creation of complex reports using Report Viewer and Crystal Reports, tailored to clients' specific needs
- Collaboration with project teams to meet deadlines and enhance the performance of internal processes

May 2021 - Oct 2022

■ **Technical-Functional Consultant | ERP AtlasWeb**
DYNA INFO, Casablanca et périphérie

- Development of functional specifications in collaboration with stakeholders
- Configuration of CRM, Accounting, Payroll, and Treasury modules
- Database administration (SQL Server) and development of complex reports using Xtrareport and DevExpress
- Optimization of business workflows, reducing errors and speeding up processing times
- Training end-users on the optimal use of implemented solutions

Feb 2021 - Sep 2022

■ **Master Web Developer- Freelance (Remote)**
Tilmid.com, Béziers, Occitanie, France

- Creation of a new version of the e-learning website tilmid.com
- Integration of a chat module
- Site animation
- SEO optimization (audit)
- Website administration
- Technologies used: WordPress, Elementor, MySql, Photoshop

Nov 2020 - Dec 2020

■ **Web Developer- Freelance (Remote)**
Hyphen Group International, Brussel, Brussels Hoofdstedelijk Gewest

- Convert the given website design to a dynamic WordPress site
- Integration of a chat module
- Site animation
- Site hosting
- Technologies used: WordPress, Elementor, MySql, InVision

Aug 2019 - Aug 2020

■ **Web developer | Laravel | CodeIgniter**
YOUNG AND CREATIVE, Casablanca, Casablanca-Settat, Maroc

- Development of a new version of the YOUNGANDCREATIVE company website
- Website hosting
- Technologies used: PHP (Laravel Framework), MySQL
- Development of the new module in a CRM
- Website hosting
- Technologies used: PHP (CodeIgniter Framework), MySql
- Design and development of an e-commerce website for the marketing of communication services
- Integration of an administration module
- Website hosting
- Technologies used: PHP (Laravel Framework), MySQL, Merise, UML, Power AMC, Laravel Voyager, Trello (GANTT chart)

Apr 2019 - May 2019

■ **End of studies internship**
TSG Maroc, Aïn Sebaâ, Casablanca-Settat, Maroc

- Design and development of a web application for ticket management
- Technology used: Laravel, My SQL, Power AMC, Html, CSS, Javascript

Skills

Unified Modeling Language (UML)

Reports : Power BI, Crystal Report, Report Builder

Database : SQL, My SQL

Transact-SQL (T-SQL), PL SQL

Workday HCM (Human Capital Management)

Methods : Agile (Methods SCRUM) - TDD

Leadership

Languages

English

Arabic

French

Certificates

Apr 2025

- **Certification of completion for HCM Core Supplemental for Administrators**

Mar 2025

- **Certification of completion for HCM Core for Administrators**

Jun 2020

- **Scrum Foundation Professional Certificate (SFPC) (English)**

Jun 2020

- **NSE 1 Network Security Associate**

Jun 2020

- **NSE 2 Network Security Associate**

Jun 2020

- **Project Management Essentials Certified (PMEC)**